



1253 West 12th ST Erie, PA 16501

PH: 814-455-3941

www.AjaxErie.com

*PRESS:
1 for SALES
2 for SERVICE*

WORLD CLASS SERVICE

Ajax/CECO/Erie Press MANUFACTURING AND FIELD SERVICE TEAM

Call TOLL FREE: 800.451.2326 or email Info-Sales@AjaxErie.com

Preventive OEM Contract Inspection and Maintenance	Strategic OEM inspection and report. Our service technicians will make adjustments, replace "wear" parts such as seals and packings, clean, and repair critical parts, when possible. When you also participate in our Parts Stocking Program , we will have our technician bring replacement parts with him, or ship them to you ahead of the scheduled repairs, if you don't already have them on hand. Parts will be ordered, if necessary, and replacement scheduled. Stocking Program contract required in order to assure availability of long lead items.
Scheduled OEM Maintenance/Field Repair	Pro-active. Order a press inspection now so you'll have the spare part(s) on hand in time to perform a scheduled repair. We'll be happy to come to your facility to do quarterly, semi-annual and/or annual maintenance inspections and field repairs; We can also provide supervision and instruction for your team until they are confident with OEM maintenance methods.
Diagnostic/Focused	Reactive. Focused on emergency repair when there is a catastrophic failure. Depending on the part or parts required to get the machine running again, wait times could be costly. Our service team or parts sales team member will be happy to discuss a pro-active approach with you, including our Parts Stocking Program .

REPAIR , REBUILD OR RE-MANUFACTURE: WHAT'S THE DIFFERENCE?

Repair	May be completed at customer's facility (if space permits) or shipped to Ajax/CECO/Erie Press. Disassemble, minimally clean, inspect first, and report findings to customer. After approval from customer for recommended repairs, press or other machine will be repaired by replacing only components that have been damaged and are causing the machine to malfunction or run poorly. This option will bring the machine to good operating condition. We will provide a one-year warranty on all new parts, and 6 months warranty on OEM repaired/re-worked parts.
Rebuild	May be completed at customer's facility (if space permits) or shipped to Ajax/CECO/Erie Press. Disassemble machine completely, clean and inspect for worn and damaged components. When the machine is located within the US and must be shipped eventually to your international facility, we recommended that the machine be shipped to Ajax/CECO/Erie Press in Erie, PA for rebuild. This reduces your cost of rebuild by the actual expenses of Ajax/CECO/Erie Press service men traveling and living internationally while the rebuild is being completed, and allows a quicker lead time. After inspection, worn and/or damaged components are reported to customer along with options and part repair/replacement options. Ajax/CECO/Erie Press will work with you to develop a repair order and finalize pricing before any work is performed. The initial quote will include a minimal service rates charge for disassembly, cleaning and inspection. After inspection, the final pricing would be determined by the amount of work approved by your company.
Remanufacture	Remove and discard all internal components of machine tool. Inspect and repair any damage to frame, machine all working surfaces. Build all new internal components to bring the machine to compete original factory specifications. This option is basically a new machine with a reconditioned frame. The used machine will likely be shipped to Ajax/CECO/Erie Press for remanufacture. This option saves our customers on both price and delivery, and the result is a warranty worthy OEM "like new" machine. Price may be reduced by 25% of the price of a like size and type new machine. Lead time may be reduced by as much as 50%. Longest lead time item for a new machine is normally the frame or bed.
Safety, Lubrication and Controls Upgrades	No matter which type of "fix" you have ordered for your forging machinery, you can be sure safety will be high on our list of priorities. We'll check your lube system for leaks, and provide a quote for an upgrade or installation of new controls and OSHA compliant safety devices.

North America's Largest Forging Equipment Manufacturer!

ONSITE SERVICES

Assembly, Disassembly, and Inspection - Supervision of your team, or labor performed by Ajax/CECO/Erie Press

Field Machining - Including line boring, milling, drilling

Field welding

Inspection and Upgrades - Laser, preventive, diagnostic, including safety devices and controls

OEM Maintenance Training